
The Computer Club At Willow Valley

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The President's Pen by Sid Paskowitz

Membership Your Computer Club has 512 members at this writing, including 173 lifetime members.

Scams! I am hearing almost daily about emails, letters and telephone calls to Willow Valley Residents where some unknown individual (sometimes reporting themselves as a family member, friend or business) is urgently asking for personal information or money. In today's world, these should always be checked out before taking any action. New and really innovative scams and frauds are being used every day and retirement community Residents are prime targets. Information Central (<http://eventregistration.willowvalley.org/kiosk/cclub/index.asp>) has a number of links to information about scams and frauds that target sen-

iors. Protect yourself. Learn how to say no to the initial contact and how to report the criminals so they can be taken off the streets.

Information Central And speaking of Information Central, I will be demonstrating Information Central at the September Computer Club meeting: 2:00 p.m. Thursday, September 6th, in the Cultural Center Theater. Although the Information Central home page has had more than 20,000 visits, most Residents do not routinely think about going there when they have a question. For questions relating to our daily lives, I find Information Central to be a much more efficient and effective way to search for information rather than using Google, or Yahoo or Bing

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Mac Special Interest Group by JoAnne Phillips

The Mac Special Interest group will resume at 2 PM on Thursday, September 13, in the the Johnson Auditorium at Manor North. In addition to the usual tips and tricks for Mac, iPad, iPhone, etc. the topic will be the new big cat in cyberspace. Mountain Lion has been released and the news is all good.

The October 11 meeting will be at the same time and place. Once again we will have more tips and tricks to pass along. The topic in November will be security. Macs have skated free for most of their existence, but that is coming to an end. Come and learn what you need to do to keep your data safe. •

Coming Programs

September 2012

Sid Paskowitz, Resident
Information Central

October 2012

Steve Deming, Microsoft
Windows 8

November 2012

Jim Cluck, WV VP
Senior TV and Internet Update

*All programs are held
in the Theater at the
Cultural Center
on the 1st Thursday of
the month at 2:00 p.m.
unless otherwise noted.*

President

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where you get pages of links but often not what you are looking for. Come relax in the air conditioned comfort of the Cultural Center Theater and let me show you what Information Central has to offer.

What Would You Like? We want your input on what you want the Computer Club to do to meet your needs. Any time you want to submit ideas, the Computer Club Executive Committee members are listed in Information Central along with their email addresses and telephone numbers. Please send your suggestions for future Computer Club programs to Ralph at ralph.beedle@gmail.com.

New Meeting Location Unless otherwise advertised, we will be holding our Computer Club meetings in the Cultural Center Theater where topics of interest to Willow Valley Residents can be presented to larger groups. A special note: at our October meeting Microsoft will be sending a representative to talk to us about Windows 8 - get your questions ready.

Club Programming Changes The Computer Club is considering a more comprehensive and inclusive approach to Club programs, courses and training. Broad scope topics will be presented at Club meetings. More detailed coverage will be given in Education Room classes. Hands-on classes will be held in Computer Rooms. And one-on-one instruction will be given at Kiosks, in Computer Rooms and in individual apartments.

It has been suggested that the Computer Club have Tips and Tricks help sessions before or after regular Computer Club meetings. Sessions before Club meetings would be held in the Education Room or sessions after Club meetings would be held in the Theater. Please email your preference to Ralph Beedle at ralph.beedle@gmail.com.

No Help Needed? In light of the lack of response to email addresses for Residents to use for requesting help with PCs, Macs and hand-held electronic devices, we are considering to no longer monitor emails to WVpchelp@yahoo.com for PC questions, WVmachelp@yahoo.com for Mac questions, and WVhdedhelp@yahoo.com for questions on hand-held electronic devices.

Computer Room Monitors I want to thank the Computer Room Monitors who have volunteered to keep the Computer Rooms open for use by all Residents. We can always use more Monitors so no Monitor will need to sign up for more than one day each month. Any Computer Club member with basic computer skills who is willing to spend a couple of hours each month as a Computer Room Monitor is requested to contact Dave Baker at 464-6338 for the North Computer Room ("M" Building Level 1 between M-104 and M-106) or Gene Simasek at 464-4605 for the Lakes Computer Room (E-108). Let Dave or Gene know if you would like training to help you feel more comfortable as a Computer Room Monitor. .

Thank You My thanks to all of you who volunteer your time and knowledge to help other Residents.

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Need Information? by Al Williams

Are you curious about computers? Would you like to know more? Do you have a problem with your computer that you need to fix? There are many good sources of information written for beginner through advanced. Here are a few:

Krebs on Security Brian Krebs is an investigative reporter who blogs about malware developers, security problems, online banking problems, etc. He writes for the Beginner but his material is need-to-know information for the Intermediate and Advanced user as well. You may read his blog at <http://krebsonsecurity.com/> or you may subscribe. If you subscribe, a email summarizing his latest blog will be sent to you as new material is posted.

Windows Secrets A series of weekly articles about Windows computer problems and how to fix them. Covers XP, Vista, and Windows 7. Delivered to your email inbox. Beginner to Advanced. You may subscribe at <http://windowssecrets.com/subscribe> (*suggested by Ed Dahrsnin*)

bleepingcomputer.com Have a pop-up that won't go away? Have you been attacked by the FBI ransomware? This site has excellent and understandable instructions on how to remove malware. You go their site and describe what is happening; it will usually find the appropriate set of instructions. Beginner to Advanced.

support.microsoft.com Have you been looking for an answer to a Windows problem? If Google displays a support.microsoft.com option, do check it out. This series of web pages provides answers to questions from Microsoft employees (and others). In some cases, a Mr. Fix-It solution is offered. Once

downloaded and executed, the Mr. Fix-It script fixes problems on your computer that match your description of the problem. For Beginner to Advanced.

Know How... This is a [twit.tv](http://www.twit.tv) show (a video podcast) that provides hands on information showing the viewer how to do something of interest. The first show is titled "Roll Your Own Cloud." The fourth is "Setting up a Media Server." A media server allows you to access movies and music around the house. Intermediate to Advanced.

Security Now Want to know how the Internet works? How the latest malware attacks a computer? Steve Gibson explains. This audio podcast's early shows were designed for the Beginner. After the foundation was laid, it moved to the Intermediate level and is now at the Advanced level. All of the over 360 shows are available. www.grc.com/securitynow

Forums Have a piece of software or hardware that is giving you a problem? Many manufacturers support on-line forums for their products. Look for a Forum tab on the manufacturer's website. Someone on the forum for your product may know the answer to your problem. These forums are for Beginner to Advanced.

Microsoft's MSDN and TechNet websites Microsoft also offers information through their msdn and technet sites. These sites provide excellent information although it may take a while to assimilate what they are saying and you may have to read background information to understand what is being said. For Intermediate to Advanced. •

Would you like to read about a topic? Like to write about a topic?
Contact Sid Paskowitz or Al Williams

The Equipment Corner by Ed Dahrsnin

Refurbished Systems The following refurbished systems are available:

None. But we could use some help refurbishing systems. Please call me if you would like to help.

The systems are free to any club member. You must pick them up. Contact Ed at 464-6591.

Miscellaneous We have 3 volt CR2023 batteries (suitable for motherboards to keep the system clock running) and a variety of CD-ROM's, floppy disk drives, keyboards, 2-button mice, various power supplies, and assorted cables. Please contact Ed Dahrsnin at 464-6591.

Donations We accept used, *working*, tower and laptop computers (with power units and batteries) from club members along with all software CDs. Used printer cartridges also accepted. You may deliver them to the North's Computer Resource room on the first floor of M building after 1 pm on Monday through Friday. No Macs or Mac parts, see JoAnne Phillips or Bob Handler for additional information. •

The Mission

The Mission of the Willow Valley Computer Club is to:

- Provide the means to educate beginners or interested non-users on how to use a computer.
- Arrange for speakers to talk to the Club about subjects that would be of interest to those with some background and experience in computer use.
- Provide a forum for interchange of computer information among members.

For more information about the Club, contact Sid Paskowitz at 464-2127 or wvrccc@Yahoo.com

The Leadership

Officers

President: Sid Paskowitz

Vice President: Ralph Beedle

Secretary: Joan Burks

Treasurer: Dick Dressel

Community Representatives

Manor: Larry Gallagher

Lakes: Gene Simasek

Committee Chairpersons

Program: Ralph Beedle

Training: Wayne Barner

Equipment: Ed Dahrsnin

Technical Support: Tony Poulos

Website: Sid Paskowitz

Publicity: Wally Gordon

Newsletter: Al Williams

Mac Interest Group: JoAnne Phillips

Computer Room Coordinators:
Dave Baker, Gene Simasek

Microsoft Liaison: Ed Dahrsnin

Past Presidents

Larry Gallagher

Reviewer Acknowledgment

The following individual kindly reviewed this issue:

Sid Paskowitz

Thank you,

Al Williams

Interested in reviewing the Computer Club newsletter before it goes to press, or providing advice about the content? Please contact:

Al Williams at atwilliams136@gmail.com

Key Willow Valley Web Sites

These are URL links to key Willow Valley web sites. Please copy the URL to your browser's URL space, open the site, and then add them to Favorites/Bookmarks or create desktop icons. You may need to choose a Select Text tool before you can copy a URL.

Information Central: <http://eventregistration.willowvalley.org/kiosk/cclub/index.aspx>

Kiosk Home Page: <http://eventregistration.willowvalley.org/kiosk/default.aspx>

Resident Phone Directory: <http://eventregistration.willowvalley.org/kiosk/cris%20files/phonesearch.aspx>

Service Request: <http://eventregistration.willowvalley.org/kiosk/ServiceRequest.aspx>

Computer Club Newsletters: <http://eventregistration.willowvalley.org/kiosk/cclub/p/Newsletter.pdf>
