

# *The Computer Club At Willow Valley*

Al Williams, the Computer Club Newsletter Editor, is not available for publishing this newsletter. Its contents are limited to input from the President's Pen.

## **The President's Pen** by Sid Paskowitz

As of this writing, your Computer Club has 531 paid members including 292 who have signed up as Lifetime members. Please make sure to keep your email address correct on Club records so we can send you important emails. **Those emails only go to Computer Club members for whom we have a good email address.** Let our Treasurer, Charlie Trumbo, know if your email address has changed or if you don't get future Newsletters.

**We are having a Computer Club picnic!!!!** Mark your calendar for Wednesday, July 29th from 4 to 8 p.m. at the Willow Valley Clubhouse. The picnic will be exclusively for Computer Club members and their guests and will include use of the Clubhouse pool, arcade, bowling, and golf simulator. Hot dogs, hamburgers and fixings will be prepared by the Clubhouse staff. A cash bar will be available upstairs. We will be showing the video on information resources that was presented at the last Computer Club meeting in case you missed it. We hope to have Willow Valley Clubhouse transportation available to and from the Clubhouse. Expected costs for the event will be \$20 or less per person. Signup using the Event Registration icon on the Resident Computer Kiosk homepage and click on the Clubhouse tab. Registration will be limited to 200 people, so sign up early. More information will follow. Stay tuned. (P.S. Do we want to call this the Windows 10 release party?)

At the June 4th Computer Club meeting, two questions were asked regarding information resources. One question related to political jurisdictions in Lancaster County. The other question related to Windows 10. Links to information sources that answer both question have been added to Information Central.

Steve Lynn, head of the Mac SIG group, is looking for suggestions as to how the Computer Club can support Mac users. If you have ideas that can help Steve formulate a plan for supporting Mac users, please send them to him at [slynn14@wvrcresident.com](mailto:slynn14@wvrcresident.com). Information Central has been modified based on Steve's recommendations. In the center column of Information Central is a feature called **MAC Users Corner**. It contains information applicable to Apple computers. Let Steve know if you have suggestions for other beneficial information links that might be added to the **MAC Users Corner**.

You can access an archive of Newsletters and an index to topics in those Newsletters at <http://resident.willowvalley.org/kiosk/cclub/p/Newsletter.pdf>. The Newsletter index page is also available by left-clicking on **Newsletter** in the left column in Information Central (the Computer Club icon on the Kiosk Home Page). If you think you remember a topic covered in an earlier Newsletter article and you want to review that article, or you want to see if an earlier Newsletter discussed a topic of interest, check out the Newsletter subject index link on the **Newsletter** page in Information Central. Another benefit of the Newsletter archive is that if you are a Club member and decide not to have an

email address but want to read the Club Newsletters, you can still read them online by visiting Information Central and clicking on the [Newsletter](#) link. Let me know if you want me to continue to cover those topics or other topics in President's Pen columns in future Newsletters. **By the way, I continue to get reports from Residents that their computer is infected with malware (malicious software) due to visiting malicious websites or opening infected emails. Again I remind everyone to use a Resident Kiosk computer to browse the Web or open suspicious emails.**

Ed Dahrsnin and his team are accepting working computers and components for recycling, but no CRT monitors. Let Ed know if you would like to help recycle computers. Ed and his team meet on Monday afternoons at Manor North. Working in the recycling effort may also help you deal with your own computer when you have problems. Thanks to Ed and his team, the Computer Club has given 125 computer systems to the Lampeter-Strasburg School District for families that cannot afford a computer for their students. Ed Bunker, a key member of Ed Dahrsnin's team for a number of years has advised that due to health reasons, he will no longer be able to participate in the recycling effort. I want to publically thank him for all he has contributed to the Computer Club.

My thanks to all of you who volunteer your time and knowledge to help other Residents. We need more volunteers!

**Computer Club Meeting Schedule.** The Computer Club does not have membership meetings in July or August. The next membership meeting will be in September. The following is the planned meeting schedule provided by Bob Scala, our Computer Club Vice President:

#### COMPUTER CLUB SCHEDULE 2015-2016

September 3	Ed Dahrsnin – How to “tune up” your computer – keeping it running smoothly
October 1	Al Williams – Developing secure passwords; Last Pass system
November 5	Jim Tracy/Bob Davis – IT update and related items
December 3	Tony Poulos – Time to obtain/replace your computer or other device. What, When, Why Computer and Hand Held Device Expo
January 7	Sid Paskowitz – Windows 10
February 4	John Scala – Computer Modeling in Weather Forecasting
March 3	Aspire Ventures (to be confirmed) – Artificial Intelligence and Machine Learning
April 7	Panel Discussion - Most Valuable Apps for Handheld Devices (Beedle, Dillon, Lynn, Paskowitz)
May 5	Peter Scott – Medical Imaging
June 2	Charlie Trumbo – Printers – wired, wireless, selection and maintenance, cloud printing

**September and October meetings will be in the Lakes Auditorium**

Meetings are first Thursday of the month at 2 pm

**Windows 10 Update.** Two of the seven versions of Windows 10 are scheduled for release starting July 29, 2015. Windows 10 Mobile is pegged for September rollout. Although Microsoft has enabled an early registration process for individuals to get in line for the free upgrade to Windows 10, **it is my personal recommendation** that Computer Club members wait until the Computer Club provides suggestions for installation. That recommendation is based on several issues. First, I am concerned that "bad guys" will use the upgrade notification process as an opportunity to scam people or put malware on their computers. Second, there are privacy issues associated with Windows 10 and we want to better understand those privacy issues and explain them so desired decisions can be made as part of the Windows 10 installation process. Third, as is mentioned in the Q&A's below, Microsoft will "push" Windows 10 to authorized computers rather than individuals downloading the software onto their computers. I suspect the process to push files in preparation for the Windows 10 upgrade has already begun. I also suspect that a recent crash of my personal computer was caused by a file

pushed by Microsoft where that file was not compatible with my computer. Our goal is to enable Club members and other Residents to have the best possible experience with Windows 10.

Having presented the cautions, I am personally excited about Windows 10 and I look forward to having it on my computer. I am particularly looking forward to having Cortana, the artificial intelligence digital assistant, respond to my voice and limit my need to use a mouse and keyboard. And the range of free applications that will be available from the Microsoft Store is unimaginable.

The following section contains information about Windows 10 from the Microsoft website at [http://www.microsoft.com/en-us/windows/windows-10-faq?ocid=win10\\_auxapp\\_context](http://www.microsoft.com/en-us/windows/windows-10-faq?ocid=win10_auxapp_context) on June 7, 2015. That information could be revised subsequent to that date, including additional and updated information.

# Windows 10

## Q&A

### **What are the basic facts of the Windows 10 upgrade?**

Microsoft is making Windows 10 available as free upgrade for qualified Windows 7, Windows 8.1, and Windows Phone 8.1 devices. It will be available starting July 29, 2015; people can reserve their free upgrade today.

You only have until July 29, 2016 to take advantage of this offer. Once you upgrade, you have Windows 10 for free on that device.

### **Is the upgrade really free?**

Yes, it's free. This is a full version of Windows, not a trial or introductory version. It is available for a limited time: you have one year from the time Windows 10 is available to take advantage of this offer.

### **How do I get my free upgrade?**

You can do one of two things\*:

- a) Buy a new Windows 8.1 device and upgrade it to Windows 10 for free, or
- b) Reserve a free upgrade for your existing Windows 7 or Windows 8.1 PC

Not every device will run every feature of Windows 10. Be sure to check with your manufacturer before purchasing. Additional details on upgrade qualifications are below.

### **What happens when I reserve?**

When you reserve, you can confirm your device is compatible with Windows 10. Between reservation and when your upgrade is ready, the files you need for the upgrade will be downloaded to your PC to make the final installation go more quickly. Then, when your upgrade is ready after July 29, 2015, you get a notification that lets you get started with your upgrade.

## **Are there any qualification requirements?**

The only requirements are that a) your device is compatible, and b) you're running genuine Windows 7 Service Pack 1 (SP1) or Windows 8.1 (Update).

Windows 10 is designed to run on Windows 7 and Windows 8.1 PCs. That means your device is likely compatible and will run Windows 10.\*

See the full specifications [here](#).

## **If I buy a new PC today, can it upgrade to Windows 10?**

Yes, new qualified PCs can run Windows 10. Windows 10 is designed to be compatible with the Windows 8.1 laptop, tablet or desktop PCs that are for sale now. Device manufacturers make decisions about their device models and some Windows 10 features may not be available on certain devices, so be sure to check with the retailer or manufacturer for details.

## **How long does it take to install the upgrade?**

Plan for about an hour for the installation. Newer devices may only take 20 minutes, and older devices may take more than an hour.

You'll need to download the installation files before you begin. If you reserve, we'll take care of downloading those files for you and let you know when you are ready to get started.

## **How do I reserve on my existing device?**

Just open the Get Windows 10 app (description below) and click reserve.

- Click on the small Windows icon located at the lower right side of the taskbar.
- Click 'Reserve your free upgrade' when prompted.

There's no obligation and you can cancel your reservation at any time. After you reserve, we will download Windows 10 to your device when it's available. Then we will notify you when your device is ready to install the upgrade.

## **What is the *Get Windows 10* app?**

Get Windows 10 is an app that's designed to make the upgrade process easy. It checks to make sure your device is compatible, and it reserves your free upgrade; it also has information to help you learn about the features in Windows 10.

For devices running Windows 7 SP1 or Windows 8.1 Update with Windows Update enabled, the app shows up automatically as a Windows icon in your system tray at the bottom right-hand side of your screen.

## **How do I get a confirmation that I've reserved my upgrade?**

Just click reserve in the Get Windows 10 app and then enter your email address at the confirmation screen.

You can also check your reservation status here:

- Right click on the Get Windows 10 app or Windows icon located at the right end of the taskbar.
- Select “Check your upgrade status”

### **If I change my mind, can I cancel my reservation?**

Yes, you can cancel your reservation at any time prior to installing Windows 10. Here’s how:

- Right click on the Get Windows 10 App or Windows icon located in right end of the taskbar.
- Select “Check your upgrade status”
- Select “Cancel reservation”

### **Can I get my free Windows 10 upgrade even if I didn’t reserve?**

Yes. The easiest way to get the free upgrade is to reserve, but you can upgrade even if you don’t reserve.

- Once Windows 10 is available, we’ll begin notifying devices that their free upgrade is available. Just open the Get Windows 10 app to schedule your upgrade. Note: Some notifications will go out as soon as Windows 10 is available; others may go out in the weeks or months following.

### **What if I have more than one Windows device—can I upgrade them all?**

Yes, you can get a free upgrade for each of your eligible Windows devices. All you need to do is make a separate reservation for each device you want to upgrade.

### **Why don’t I have the *Get Windows 10* app?**

If you don’t see the *Get Windows 10* app on your PC, it might be because:

1. Your device isn’t up-to-date with at least Windows 7 SP1 or Windows 8.1 Update.
2. Windows Update is turned off or is not set to receive updates automatically.
3. You’ve blocked or uninstalled the necessary Windows Update functionality.
4. Your device is not running genuine Windows.

Running Windows Update and installing any available updates will fix the first three issues. Need more help? Go to our [Windows Community Forum](#).

PCs that we determine cannot run Windows 10 will not see the *Get Windows 10* app before July 29, 2015. After July 29, 2015, we’ll enable the icon in the system tray. This is to help ensure that you can easily check your PC’s compatibility if you choose.

If your device is managed as part of a school or business network, please check with your IT administrator about upgrading to Windows 10.

### **Why am I seeing notifications about Windows 10?**



Notifications let you know about Windows 10 availability and the free-upgrade offer.

### **Can I turn off the notifications?**

Yes. Click “Customize” in the System Tray and turn off the Get Windows 10 app notifications in the menu that comes up.

### **Can I reserve even if I didn’t get a notification?**

Yes. You can reserve your upgrade at any time on any compatible PC by clicking on the Get Windows 10 app or the Windows Update control panel.

### **What edition of Windows will I get as part of this free upgrade?**

When you upgrade, you’ll stay on like-to-like editions of Windows. For example, Windows 7 Home Premium will upgrade to Windows 10 Home.

Windows 7\*

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<b>From Edition</b>	<b>To Edition</b>
Windows 7 Starter	
Windows 7 Home Basic	Windows 10 Home
Windows 7 Home Premium	
Windows 7 Professional	Windows 10 Pro
Windows 7 Ultimate	

Windows 8\*\*

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<b>From Edition</b>	<b>To Edition</b>
Windows Phone 8.1****	Windows 10 Mobile
Windows 8.1***	Windows 10 Home
Windows 8.1 Pro	Windows 10 Pro

## Windows 8.1 Pro for Students

\*Must be running the latest version of Windows 7 (Service Pack 1) to receive the free upgrade to Windows 10 via Windows Update.

\*\*Must be running the latest version of Windows 8 (Windows 8.1 Update) to receive the free upgrade to Windows 10 via Windows Update.

\*\*\* Also applies to Windows 8.1 country specific editions, Windows 8.1 Single Language, Windows 8.1 with Bing.

\*\*\*\*The availability of Windows 10 upgrade for Windows Phone 8.1 devices may vary by OEM, mobile operator or carrier.

“N” and “KN” editions follow the upgrade path of the parent edition (e.g., Windows 7 Professional N upgrades to Windows 10 Pro).

Some editions are excluded: Windows 7 Enterprise, Windows 8/8.1 Enterprise, and Windows RT/RT 8.1. Active Software Assurance customers in volume licensing have the benefit to upgrade to Windows 10 enterprise offerings outside of this offer.

### **Do Windows Phone devices qualify for this free upgrade?**

Yes. We are working with Windows Phone 8.1 partners to make the Windows 10 upgrade available to most phones later this year.\*\*\*\*

### **Can Enterprise customers get the free Windows 10 upgrade?**

Enterprise customers with active Software Assurance subscription in volume licensing have the benefit to upgrade to Windows 10 enterprise offerings outside of this offer.

### **Will I get all of the features of Windows 10 once I upgrade?**

Some Windows 10 features will require advanced hardware and not all features and services are available on every device, nor in every market. For instance, Cortana is not available in all markets.

[See the Specifications](#) page for more details.

### **Will my devices and apps work with Windows 10?**

Windows 10 is designed to be compatible with the vast majority of Windows 7 and Windows 8.1 devices -- so your device is most likely compatible.

For details on your specific device and apps, you can use the Get Windows 10 app to do a compatibility check. Click the menu in the upper left of the app, and select “Check your PC” or “Your PC is good to go.” This displays any compatibility issues we find and recommends a resolution; while we don’t have info on every app or device in existence, it provides a comprehensive list of all known potential compatibility issues.

Some Windows 10 features will require advanced hardware and not all features and services are available on every device, nor in every market. For instance, Cortana is not available in all markets.

## Will Windows Media Center be available in Windows 10?

Windows Media Center is not part of Windows 10 and won't be available after upgrading to Windows 10. If you use Windows Media Center, we will alert you during upgrade that Windows Media Center is not available on Windows 10. We know that some users use Windows Media Center to play DVDs, and we are providing a free DVD playback app in Windows 10 for Windows Media Center users.

## Will all my stuff be in the cloud?

Your files are saved on the hard drive of your device by default. Windows 10 includes OneDrive which provides free storage space in the cloud; this is completely optional, but gives you the benefit of being able to access your personal files from anywhere.

## Have additional questions? We can help.

Check to see if your question has already been answered in the [community forum](#), or post a new question. When the upgrade becomes available, the Microsoft Answer Desk will be here for you with one-on-one support if you need us.

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### The Leadership

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