

**Michael D'Angelo**, the Willow Valley Communities Telecommunications Technician, has provided the following information that may be of benefit to Willow Valley Residents:

Over the past year, I have had several calls from Residents asking whether it is possible for us to block incoming calls. Unfortunately, it is not possible to block incoming calls from a specific number to a specific resident using our PBX (internal Willow Valley telephone service).

I found there are devices available that Residents can purchase and install in their apartments to block specific telephone numbers. I purchased and tested the **T-Lock Call Blocker** (<http://telephonecallblocker.com/compare-tlock-digitone-call-blocker/>). I chose this device because it installs easily between the wall jack and the user's telephone, has no external power requirements, allows the user to build a 'black list' for unwanted calls and was less expensive than other similar devices (about \$40). Using the provided instructions, I was able to successfully add and remove telephone numbers to the black list. Once added to the black list, the incoming caller is automatically disconnected without the call ringing at the user's phone.

There are several video clips on YouTube that evaluate this device and provide instructions on use ([https://www.youtube.com/results?search\\_query=t-lock+call+blocker](https://www.youtube.com/results?search_query=t-lock+call+blocker)).

The device requires Caller-ID in order to capture and screen incoming telephone numbers. Caller-ID is available for a monthly fee as part of the Willow Valley phone service.