

## Jerky Zoom Videos

### Problem

Jerky displays can occur when showing video clips using Share Screen on Zoom.

### Solution

When an individual shares their screen, there are two important boxes to check in the initial Share Screen window:

1. *Share computer sound*
2. *Optimize Screen Sharing for Video Clip.*

*Share computer sound* will allow the sound to be shared from any tutorials or web sites being viewed on the computer of the person sharing.

*Optimize Screen Sharing for Video Clip* makes changes in the video so that it can be sent over Zoom without being jerky.

If you forget to check the box when starting Screen Share, you can click More in the Screen Share controls and make the same selection.

The setting should only be used when showing video clips, such as an mp4. Otherwise, Zoom says it will make the picture fuzzy.

Zoom also says to play the video clip in full screen mode and to start the video clip after entering the Share Screen mode. They also say to turn this option off unless you're sharing a video clip.